

Physical Therapy Addendum to the Clinician Services Agreement

For a practice signed up in Psybird as a physical therapy practice · Version pt-2026-10-16 · October 16, 2026

1. What this Addendum is

This Addendum is part of the Clinician Services Agreement and Business Associate Agreement between Any Percent LLC ("Psybird") and Clinician (the "Agreement"). It applies only while Clinician's practice is signed up in Psybird as a physical therapy practice. Words defined in the Agreement mean the same here. Where this Addendum and the Agreement disagree about a physical therapy practice, this Addendum controls; everything else in the Agreement, including the Business Associate Agreement, applies unchanged. A practice's Discipline is chosen at signup and does not change afterwards.

2. Fees for a physical therapy practice

A physical therapy practice pays the same Fees as every practice, as Section 3 of the Agreement sets them and Section 3A counts them: a monthly fee for each Client connected to the practice during the month, and a flat fee for each insurance claim Psybird files with a payer on Clinician's behalf, a visit claim and a remote monitoring claim alike. There is no seat fee and no separate fee for a remote monitoring month. Where Clinician has turned visit billing off, Psybird files no visit claim and charges no fee for one.

3. Where Clinician practises, and telehealth

Clinician is responsible for holding a license, or a privilege under the Physical Therapy Licensure Compact, that allows Clinician to treat each Client in the state where that Client is located at the time of each service, including a video visit, remote monitoring and messages. Psybird does not check where a Client is and gives no warning about it. At the start of each video visit Clinician confirms where the Client is.

Clinician follows each state's rules for physical therapy by telehealth, including any rule that the Client give informed consent to telehealth before it begins and that the consent be documented (for example, 22 Texas Administrative Code section 322.5 and California Business and Professions Code section 2290.5), and each payer's rules on telehealth.

4. Who provides care

Clinician is the licensed physical therapist responsible for each Client Clinician invites. Where a physical therapist assistant or anyone else provides care, or does remote monitoring work, under Clinician, Clinician supervises them as the stricter of state law and each payer's rules requires, including, where Medicare requires it, that services Clinician does not personally perform are performed by the practice's own employees, and Clinician is responsible for their work in Psybird as for Clinician's own.

Clinician names in Psybird each physical therapist assistant who provides care under Clinician, with their credential, and marks each line of a visit an assistant furnished in part or in whole (more than 10 percent of it). The Platform then adds modifier CQ to that line on a claim and prints "Assisted by" with the assistant's name and credential on the Client's superbill. Clinician is responsible for those marks, and for each payer's rules on paying for what an assistant furnished.

5. The plan of care and its certification

Clinician may write a plan of care in Psybird or upload one kept elsewhere. Psybird keeps an uploaded file exactly as uploaded and uses AI to read it and fill in the plan's fields. The AI can misread a document, so Clinician checks every field before relying on it, and where a field and the uploaded document disagree, the document is the record.

Psybird lets Clinician record that a physician or other qualified practitioner approved the Client's plan of care, and on what date. What Clinician records is Clinician's own statement, and Clinician represents that it is true when it is recorded: that the plan was certified as recorded or, where Clinician relies instead on a written order or referral on file and on sending the plan within the period Medicare allows, that those facts are true. It is not the certification itself, and the evidence Clinician keeps in Clinician's own records is what a payer or an auditor will ask for. Psybird warns when an approval is missing, late or about to lapse, and never blocks signing a report or filing a claim because of it. Under Medicare's rules a claim denied for a missing or late certification can be the Client's responsibility; Clinician tells the Client so where it applies, and Psybird is not responsible for such a denial.

6. Exercise programs, Psy, and what the app does on its own

The program is Clinician's. Clinician prescribes each exercise, its dose, the precautions that go with it, and the stop rules the app applies during a workout. Clinician may use Psy, Psybird's AI assistant, to draft exercises, programs and versions of an exercise; nothing Psy drafts reaches a Client until Clinician reviews and assigns it, and a Client's stop rules change only when Clinician confirms them. Clinician remains responsible for the program and for every exercise, dose, precaution and stop rule in it.

Versions of an exercise. Where Clinician sets up easier or harder versions of an exercise, the app may move the Client between those versions by the rules shown on the exercise, for example after a run of workouts the Client rated too easy, or after the Client's pain rose past the limit Clinician set. Psybird tells Clinician each time. Clinician can undo a move, can require Clinician's own approval before any move, and is responsible for every version Clinician approved.

What Psy says to a Client. Psy is a companion for the program Clinician sets. It is not a physical therapist and does not provide physical therapy. It answers a Client's questions, including about pain and symptoms, in general terms, may cite published research, and may suggest easing off, doing more, or trying an exercise that is not in the program. It never recommends anything that goes against a precaution Clinician recorded. A Client may choose to use a dose Psy suggested for one day; the program itself does not change, and Psy's suggestions reach Clinician in Clinician's conversation with Psy about that Client, for Clinician to accept or decline. When a Client describes what may be an emergency, Psy tells them to call 911 or go to the emergency room and says that Clinician is not watching live, and Psybird flags it to Clinician. Clinician decides whether Psy is appropriate for each Client and may pause Psy for any Client at any time.

Telling the Client about AI. The consent each Client gives in the app states that Psy is an AI and describes what it does. Psybird also provides a one-page disclosure, About Psy, that Clinician may give each Client before the first service, which can help Clinician meet a state law that requires a practitioner to tell the people they treat that AI is used in their care. Section 6 of the Agreement applies.

7. Exercise videos

Clinician may upload exercise videos Clinician filmed or obtained elsewhere. Clinician represents that Clinician owns each video or is licensed to use it this way, and has the consent of every person who appears in it. Clinician names each video by its exercise and never by a Client, and does not upload a video that shows a Client. Clinician keeps ownership of Clinician's videos. Psybird stores and converts them only to show them to Clinician's own Clients, and may remove a video that breaks this Section.

8. Remote monitoring for a physical therapy practice

What counts as data. For a physical therapy practice, a message a Client types to Psy or to Clinician that relates to their condition or their program may be listed as a data day on the monthly remote monitoring report, beside completed exercises. The Platform marks those messages using automated review, and Clinician reviews every listed day and may remove any day before signing. This Section controls, for a physical therapy practice, over any statement in the Agreement or the Terms of Service that conversations with Psy and direct messages are never counted. Whether a code may be billed for a Client remains Clinician's determination, as Section 8 of the Agreement says.

Filed or exported. After Clinician signs a month's report, Clinician may file its claim through Psybird or export the month for a biller outside Psybird. A month is filed or exported, never both. An export is built from the same records a claim would be. Clinician is responsible for checking it, for how it is used and filed, and for making sure the same month is not billed twice. Psybird does not send an export anywhere and learns nothing about what happens to it.

The PT device statement. With this Addendum, in the same box, Clinician accepts the PT device statement: Psybird's description of itself as the device used for remote therapeutic monitoring (who supplies it, what it monitors, its intended use, its regulatory status and how its data days are counted), which the Platform shows where Clinician accepts it and in Settings, Agreements, and which every period report names. Accepting it lets the practice's remote monitoring claims carry the device supply codes, 98985 and 98977, and the Platform turns them on when Clinician accepts. Clinician may turn them off, and on again, in Settings, Agreements, without accepting anything again. Whether a device code may be billed for a Client remains Clinician's determination, as Section 8 of the Agreement says.

9. Visits, notes and visit billing

Clinician may write and sign visit notes in Psybird, draft them with Psy to copy into another records system, or keep them elsewhere. A note Psy drafts, including from a call or from a recording Clinician uploads, is a draft: Clinician reviews, corrects and signs it, and Psy never chooses a billing code. Where Clinician bills visits through Psybird, Section 8B.4A(g) of the Agreement says what the Platform derives on a visit claim. Clinician may turn visit billing off; then Psybird files no visit claim and charges no visit claim fee, and Clinician is responsible for making sure each visit is billed once, wherever it is billed.

10. Clinical responsibility, insurance and injury

Clinician is solely responsible for the physical therapy Clinician provides, including every exercise program and its dose, precautions and stop rules, the versions Clinician approves, and deciding whether Psybird and Psy are appropriate for each Client. Psybird does not practice physical therapy and does not direct Clinician's clinical judgment, and nothing in the Agreement makes Psybird Clinician's agent for treatment.

Clinician will carry professional liability insurance covering the care Clinician provides through the Platform, in the amounts Clinician's state, employer or payers require or, where none is required, in amounts customary for physical therapists in Clinician's practice setting, and will keep it in force while Clinician's practice uses the Platform. Section 13 of the Agreement covers any claim arising out of the care Clinician provides, including a claim of bodily injury.

11. Adults only

Clinician invites only adults as physical therapy Clients: people who are 18 or older and at least the age of majority where they live. A Client under that age may not be moved or referred into a physical therapy practice on Psybird.

12. Questions

Write to support@psybird.ai, or to 1135 Scott Ave, Bremerton, WA 98310.